



Structural Pest Inspector Honored as NCDA&CS Employee of the Month



Mark Flynn, left, is given the employee of the month honor by Agriculture Commissioner Steve Troxler

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RALEIGH – Mark C. Flynn of Charlotte was named the N.C. Department of Agriculture and Consumer Services Employee of the Month. Agriculture Commissioner Steve Troxler presented him with a plaque and shirt in recognition.

Flynn, who has worked with the Structural Pest Control and Pesticides Division for almost 10 years, was recognized for his dedication to his job and to homeowners in his inspection district. In September, Flynn conducted a routine investigation of a neighborhood under construction and determined that the termite prevention was improperly treated on more than 30 sites. Flynn worked long hours inspecting records, interviewing company employees and visiting more than 50 sites to ensure proper treatment.

“Through timely and tedious negotiation with the pest control company, Mark’s work was able to ensure that the property owners received the proper treatment to protect their homes. This may have saved the homeowners thousands of dollars in termite damage,” said Flynn’s supervisor Rick Reid. “Mark’s overall work performance is the definition of customer service.”

Flynn and his wife, Renee, have two sons, Samuel, 16, and Andrew, 12. He enjoys geocaching, is a local precinct poll worker and volunteers with the Boy Scouts. Flynn graduated from East Mecklenburg High School and attended Western Carolina University.

RENEWAL REMINDERS

Once again, the Division is beginning the grueling process of mailing approximately 5,000 renewals. These renewals were mailed before May 1, 2008.

In an effort to help us help you, please do not call to confirm that we have received your renewals. Renewals will be processed as they are received. If you need a confirmation, we recommend that you send your renewals by certified mail.

If you know you will have contracts pending and will need your license in hand by July 1, 2008, please return your renewal form to us no later than June 1, 2008, to allow time to process all necessary information. The Division is often asked if we issue temporary cards. Due to the renewal period being one of our busiest times of the year, we do not issue temporary cards. We try to process all cards at the same time, however, for various reasons; cards may be mailed at different times. We ask that you wait at least

a month before contacting our office regarding your renewals.

On numerous occasions, the Division receives applications for registered technician cards with the \$25.00 fee included. However, the licensee intended to buy a certified applicator card, which costs \$30.00. Unfortunately, we cannot accept an additional payment of \$5.00 to cover the fee for the certified applicator card. There are two different applications for each type of technician card and the appropriate fees are stated on each form.

In addition, technicians who have changed their status from a registered technician to a certified applicator in the same year will receive two renewals. Return only the one you wish to renew. The top left of the renewal form will indicate the type of card you are buying (81 Certified Applicator or 82 Registered Technician). Please take the extra time to ensure that the correct form is filled out and returned.

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RALEIGH LICENSE EXAM LOCATION

The monthly license/certification exams are administered at the Gov. James B. Martin Building which is located at the N.C. State Fairgrounds. The physical address for the fairgrounds is 1025 Blue Ridge Road, Raleigh, N.C. The most convenient entrance to find this building is located off of Trinity Road through Gate 9. From Blue Ridge Road, turn onto Trinity Road and Gate 9 will be your first entrance to the fairgrounds on your left. After Entering Gate 9, the Gov. James B. Martin Building will be the first building on your right.

RT Schools, Exam Dates and Locations



APRIL

April 23, 2008 8:30 AM

RT School
New Hanover Cooperative Extension Center
6206 Oleander Dr
Wilmington, NC 28403-3822
(910) 798-7660 Phone

April 23, 2008 10:00 AM

Certification Exams Only
Burke County Extension Center
130 Ammons Drive-Suite 2
Morganton, N.C.
(828)439-4460 Phone

MAY

May 1, 2008 8:30AM

RT School
Burke County Cooperative Extension Center
130 Ammons Drive Suite 2
Morganton, NC 28655
(828) 439-4460 Phone

May 6, 2008 9:30 AM

License and Certification Exam
Governor James Martin Building-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C.
(919)733-6100

May 8, 2008 8:30 AM

RT School
J. Edward Booth Field Learning Lab.
NCSU
4000 Chi Dr.
off Lake Wheeler Rd. south of the Beltline
Raleigh, NC 27607
See website for map

May 21, 2008 8:30AM

RT School
Guilford County Cooperative Extension Center
3309 Burlington Rd
Greensboro, NC 27405
(336) 375-5876 Phone

May 22, 2008 9:30 AM

Certification Exams Only
New Hanover County Extension Center
6206 Oleander Drive
Wilmington, N.C.
(910)798-7660

JUNE

June 10, 2008 9:30 AM

License and Certification Exams
Gov. James G. Martin Building
N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, NC
(919)733-6100

June 12, 2008 8:30 AM

RT School
J. Edward Booth Field Learning Lab.
NCSU
4000 Chi Dr.
off Lake Wheeler Rd. south of the Beltline
Raleigh, NC 27607
See website for map

June 18, 2008 1:00PM

Certification Exam Only
Wake County Commons Building
4001-E Cary Drive
Raleigh, NC
(919)250-1100

June 18, 2008 8:30 AM

RT School
Cabarrus County Cooperative Extension Center
715 Cabarrus Ave-West
Concord, NC 28027
(704) 920-3310 Phone

JULY

July 10, 2008 9:30 AM

License and Certification Exams
Gov. James G. Martin Building-N.C. State Fairgrounds
1025 Blue Ridge Road
Raleigh, N.C. (919) 733-6100

July 10, 2008 8:30 AM

RT School
J. Edward Booth Field Learning Lab. NCSU
4000 Chi Dr.
off Lake Wheeler Rd. south of the Beltline
Raleigh, NC 27607
See website for map
(919) 733-6100

July 17, 2008 8:30AM

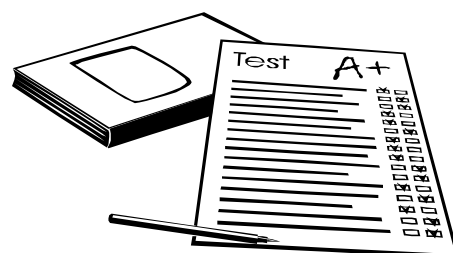
RT School
Iredell County
444 Bristol Dr., Room 110
Statesville, NC 28677
(704) 873-0507 for directions
(919)733-6100 for information

July 22, 2008 10:00 AM

Certification Exams Only
Mountain Horticultural Research & Extension Center
455 Research Drive
Fletcher, N.C.
828-684-3562 for directions
(919)733-6100 for information

July 23, 2008 8:30 AM

RT School
New Hanover Cooperative Extension Center
6206 Oleander Dr
Wilmington, NC 28403-3822
(910) 798-7660 for directions
(919)733-6100 for information



SETTLEMENT AGREEMENTS APPROVED BY THE STRUCTURAL PEST CONTROL COMMITTEE ON FEBRUARY 27, 2008

Leo G. Lamoureux of Atlantic Termite Control, Cherryville, NC agreed to pay a penalty in the amount of \$2,000.00. Lamoureux treated a residence in Cherryville for the control of subterranean termites and issued a Wood-Destroying Insect Information Report on the same property. The termite treatment was found to be substandard and the Report was found to be inaccurate in that it failed to list all areas of termite evidence in the structure. The Report also failed to indicate an active powder post beetle infestation.

James C. Stogner of Termitech-South, Inc., Charlotte, NC agreed to pay a penalty of \$400.00 for having issued an inaccurate Wood-Destroying Insect Information Report under his structural pest control license. Stogner was charged with failure to supervise his employee, Daniel Summerour, who performed the inaccurate inspection. Summerour failed to indicate that the structure had previously been treated for termites and had evidence of a previous and now inactive powder post beetle infestation. Summerour also agreed to pay a \$400.00 penalty.

Arthur Parks of Waxhaw, NC agreed to pay a penalty in the amount of \$2,000.00 for performing a termite treatment on the side while employed by Home Team Pest Defense, Charlotte, NC. Home Team Pest Defense was unaware that Mr. Parks had performed this treatment and never received payment for the work. In addition, the treatment was not performed to minimum state treatment requirements.

continued from page 1 (Renewal reminder)

Blank forms will be included with your renewal forms. These blank forms are included for your convenience to add new employees.

If you do not need these blank forms, please keep them on file for later use when you need them. The Division receives a great deal of telephone calls for these forms to be faxed "right away". We encourage you to visit our web site before calling the Division. Our web site address is: www.ncagr.com/SPCAP/structural/

Also, recertification transcriptions will be included with your renewal forms. Please keep your transcript for your future reference. The Division currently has 4,000 people on our recertification list; thus, making it very difficult to assist call-

Bo Alfredo Gilliam of Triad Pest Control, Winston Salem, NC agreed to pay a \$400.00 penalty resulting from improper treatment of a residence for termites and not providing the required written records to the Division.

William J. Manning of Manning's Pest Control, Southport, NC entered into an agreement and agreed to pay the sum of \$400.00 for failure to supervise an employee, Joey Moore. The Division investigated a termite treatment on a residence performed by Moore. Numerous deviations from the minimum treatment requirements were noted. Moore agreed to pay an \$800.00 penalty.

Joseph McRae Price of Terminix, Roanoke Rapids, NC entered into an agreement and agreed to pay a \$1,600.00 penalty for failure to supervise the work performed out of the Rocky Mount office. Written records of termite work performed were not being kept as required. Four termite treatments were inspected. No evidence of trenching was observed. Soil samples were also taken and found deficient in the amount of required termiticide.

Jeff Martin of Orkin Ext. Co., Inc., Wilmington, NC agreed to pay a penalty of \$400.00 for applying the pesticide "Phantom" in an office break room in a manner inconsistent with the label directions. At the time of the application, employees were using the break room and were not wearing personal protective clothing as the label requires.

Preston Green Jr. of Bulwark Exterminating, LLC, Matthews, NC agreed

to pay an \$800.00 penalty as a result of improper installation and improper monitoring of a termite baiting system at a condominium complex in Charlotte, NC as required by the label.

William D. Cobb of Dynamic Termite & PC, Garner, NC entered into an agreement and agreed to pay a penalty of \$3,000.00. Cobb contracted to perform the pre-construction termite work on homes in a sub-division in Raleigh, NC. An investigation by the Division found that a final treatment on a number of these homes had not been performed.

Michael Forte of Southport, NC agreed to attend the next available North Carolina Termite Technician Training Program given at the North Carolina State University training facility. This agreement was entered into as a result of Forte's misidentification of an inactive powder post beetle infestation. At the time of this misidentification, Mr. Forte was employed with Terminix Co. of NC, Wilmington, NC.

***Correction:**

*Settlement agreements approved on
May 31, 2007*

*Home Team Pest Defense of Myrtle
Beach, SC agreed to warranty the homes
not Home Team Pest Defense of Raleigh.*

PREREGISTRATION MUST BE RECEIVED 10 DAYS IN ADVANCE !

Please be aware that preregistration forms for Registered Technician Schools and Exams must be received by our Division at least 10 days in advance. We have recently noticed an increasing amount of preregistration forms being received only a couple of days in advance and in some cases the day before a school or exam! This makes it nearly impossible for our office staff to properly process the forms in a timely manner and create an accurate list for our field staff that has to prepare for the schools/exams in advance. Also, we have a seating capacity at all locations and we must have ample time to contact you in case the school/exam is already filled up. This 10 day policy is spelled out on each of the Registered Technician School and Examination forms.

PRSRT STD
U.S. Postage
PAID
Raleigh, NC 27611
Permit No. 821

North Carolina Department of Agriculture
& Consumer Services
Structural Pest Control & Pesticide Division
1090 Mail Service Center
Raleigh, NC 27699-1090



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